COLUMBIA GAS OF KENTUCKY, INC. (Columbia)

AVIATOR WEB SITE REGISTRATION AND MASTER USER ID AGREEMENT

A Master User Identification (Master ID) is required by any party seeking access to the Aviator web sites (Registrant). Complete this form and submit it to Columbia. Upon approval of your registration, Columbia will e-mail you a Master ID and help you establish a password. With that Master ID and password, you will be able to access information on the web sites. You will also be able to assign User IDs for others in your company. Under certain circumstances, described below, you may also be able to make payments on the web sites. All access to and use of the Aviator web sites is subject to the Aviator Web Site Access Agreement which can be found at https://www.nisourcesuppliers.com

Registrant is (check one):

☐ Natural Gas Customer ☐ Natural Gas Marketer ☐ Natural Gas Shipper

Form is to establish a Master ID for the following:

☐ Electronic Meter Data Collection System (EMDCS)
☐ Electronic Payment Option (ePayment)

REGISTRANT/COMPANY NAME: _____

MAILING ADDRESS _____

FIRST/LAST NAME: _____

E-MAIL ADDRESS: _____

JOB TITLE: _____

OFFICE PHONE# _____

EMDCS FACILITY INFORMATION

(Required for Natural Gas Customers only – Attach additional "Aviator Web Site Registration and Master User ID Agreement-Attachment A" sheets as necessary)

PSID*	Street Address	City	State	Zip

* The permanent 9 digit service ID number can be located under the Meter Summary Information section of your invoice.

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EPAYMENT INFORMATION

(Required for ePayment only)

Invoice Group Number(s): _____

AVAILABLE SCOPE OF ACCESS

The Master ID and User IDs of a Natural Gas Customer shall permit access to account information via the Aviator website about that Natural Gas Customer.

The Master ID and User IDs associated with a Natural Gas Marketer permit access to account information via the Aviator website about those Natural Gas Customers associated with such Master ID and User IDs.

Natural Gas Customers may elect to make payments via the Aviator web sites. Natural Gas Marketers may also have access to make such payments on behalf of their respective Natural Gas Customer.

NOTIFICATION OF A CHANGE IN MARKETER (Appointment of Agent)

To authorize a Natural Gas Marketer to access information, or to terminate such access, a Natural Gas Customer must complete and submit an Appointment of Agent form to Columbia available at https://www.columbiasuppliers.com/.

The Appointment of Agent form is effective when received, accepted, and processed by Columbia. If the change in appointment should be delayed until some future time, please so indicate on the form.

The Natural Gas Customer must inform the outgoing Natural Gas Marketer that Natural Gas Marketer will no longer have access to any of the Natural Gas Customer's information. This includes not having access to the PSID, the permanent 9 digit service ID number found on the Gas Transportation Invoice. The outgoing Natural Gas Marketer must ensure it has retrieved as of the effective date of the change all necessary information from the web site. After access is terminated, the outgoing Natural Gas Marketer must obtain this information from the Natural Gas Customer directly.

RESPONSIBILITY FOR ADDITIONAL ACCESS TO INFORMATION

Upon approval, Columbia will provide a Master ID to Registrant. Registrant, and not Columbia, is solely responsible for granting any additional User IDs. Registrant, and not Columbia Gas, is solely responsible for any action taken by the users of such additional User IDs. If Registrant is a Natural Gas Customer, it, and not Columbia, is solely responsible for any actions taken by its appointed agents.

Columbia shall have no responsibility whatsoever for administration or monitoring of Registrant's Master ID or any user ID that Registrant issues.

Columbia shall have no responsibility for the failure of Registrant or any party granted a User ID by Registrant to comply with the terms and conditions of this Agreement. Registrant shall indemnify and hold harmless Columbia for any and all losses, costs, expenses and charges, in whatever form and of whatever nature, arising out of Registrant's failure to comply with the terms of this Agreement as well as any negligence or misconduct in the access, use and administration of or by its User ID(s).

Please email the completed form to: Transportationsupport@nisource.com

I acknowledge that I am an employee of the Company listed above and that I am a duly authorized representative of the Company authorized to bind the company. In addition, I am duly authorized to access customer information and/or make payments on the applicable transportation account(s). The Company further agrees to keep confidential and not to disseminate generally or specifically to anyone in any manner whatsoever the information except for the uses as specified in the preceding sentence or when the information is made publicly available as a result of filings with governmental agencies, or where law otherwise requires disclosure.

SIGNATURE: _____ DATE: _____